

Staffordshire North & Stoke on Trent

Contact our teams

Help to Claim Service for help with making a new claim for Universal Credit: **0800 144 8 444** Webchat available

Consumer Advice for help with goods and services: **0808 223 1133** Textphone 18001 0808 223 1133 Webchat available

Debt advice call: **01782 408625** and leave a message or email moneyadvice@snscab.org.uk Webchat available

Potteries Moneywise for problems with energy suppliers, switching suppliers and budgeting: **01782 408685** or email enquiries@potteriesmoneywise.org.uk

Housing Advice if your home is at risk call: **01782 408690** or email steve.tomkinson@snscab.org.uk

Immigration advice: 01782 407968 Tuesday 9.30 am TO 11.30 am / Thursday 2 pm TO 4 pm

Refugee and Asylum advice: 01782 407969 Tuesday, Wednesday, Friday 9.30 am TO 12 pm

Challenge North Staffs to report a hate crime: **0330 1111 999** or Text Hate + your message to 07537 414 477 or email cns@snscab.org.uk www.challengenorthstaffs.org

Staffordshire Victim Gateway for support for victims of crime: **0330 0881 339** or email help@staffsvictimsgateway.org.uk www.staffsvictimsgateway.org.uk

For all other advice:

call **0808 278 78 76** (Textphone 0800 144 88 84) or email **advice@snscab.org.uk** or browse the advice topics and access webchat at **www.citizensadvice.org.uk**

Please note that we are not offering face to face advice at our offices or outreaches at present due to the coronavirus pandemic - for more information go to www.snscab.org.uk or follow us on social media

Facebook: SNSCAB Twitter: SNS_CAB Instagram: citizensadvicesns